

AMBER R. SANTOS MBA, MSN, RN, CNE

Brooks Rehabilitation College of Healthcare Sciences
Keigwin School of Nursing
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SUMMARY OF QUALIFICATIONS

Accomplished nurse with strong business acumen, management ability, and clinical skills. Resourceful problem-solver able to find and implement speedy, innovative, and cost-effective solutions.

- Recognized for sound judgment, ability to resolve conflicts and deal with emergencies. Effective communicator and leader with exceptional interpersonal skills. Able to motivate others to perform well.
- Extensive research experience with a history of outstanding patient recruitment and ability to create strategic plans to increase study site performance.
- Supervised and coordinated the responsibilities of research nurses and staff conducting studies at multiple sites.

EDUCATION

Jacksonville University-Jacksonville, Florida

- Doctor of Nursing Practice: Expected graduation May 8, 2021

Jacksonville University- Jacksonville, Florida

- Master of Science in Nursing, MSN: Dec. 2006
Primary goal to educate nurses who can synthesize knowledge and demonstrate behaviors of advanced preparation as well as demonstrate critical thinking and decision-making skills.
- Master of Business Administration, MBA: Dec. 2006
Primary goal to provide the skills and knowledge necessary to examine issues within the context of the total organization as well as provide the tools for practical application.

Jacksonville University-Jacksonville, Florida

- Bachelor of Science in Nursing: May 2, 1998

EXPERIENCE

Jacksonville University

Director of Innovation and Quality (January 2021-present)

- Responsible for the incorporation of innovation, technology and increase utilization of simulation into the classroom and clinical settings.
- Collect and analyze metrics for quality measures.
- Serve as a main point of contact/liaison with community clinical partners.

Assistant Clinical Professor of Nursing (October 2012-present)

- Responsible for providing instruction and supervision to nursing students in both the classroom and clinical setting.

Director of Undergraduate Programs (June 2014-June 2017)

- Responsible for undergraduate academic affairs as well as day-to-day management of internal and community activities related to the School of Nursing.

Adjunct Faculty- School of Nursing (January 2011-October 2012)

- Responsible for providing instruction, supervising and evaluating student's performance in Pediatrics and Neonatal Intensive Care Unit (NICU) clinical setting.

Pharmaceutical Specialties, INC. (PSI)

Regional Clinical Educator (September 2010- October 2012)

Consultant (October 2012-October 2013)

- Responsible to present company approved information for Endocrine, Pulmonary, and Hepatitis C therapies to patients and medical offices.
- Responsible for providing patient injection training.
- Provide geographic coverage of targeted accounts (Florida and Southern Georgia)

Southeastern College (Formerly Keiser Career College)

Adjunct Faculty-Licensed Practical Nurse Instructor (April 2012-October 2012)

- Responsible for providing instruction and supervision to practical nursing students in both the classroom and clinical setting.

RxCrossroads

Clinical Educator-Per Diem Nurse (PRN) (May 2011-January 2013)

- Responsible for providing injection training for Norditropin growth hormone products to patients at home or in alternate settings.

Proherant

Clinical Educator-Per Diem Nurse (PRN) (September 2010-September 2011)

- Responsible for providing specialized infusion therapies and professional nursing services to patients and caregivers at home or in alternate settings.

Baptist Medical Center-Wolfson Children's Hospital (1998-2001 full-time)

(2001-2008, 2010-2016 PRN) *Registered Nurse-Neonatal Intensive Care Unit (NICU)*

Nemours Children's Clinic- Biomedical Research

Clinical Trials Manager (September 2007- July 2010)

- Provide strategic planning, growth, and development for the Office of Clinical Trials Research.
- Supervise and coordinate the responsibilities of research nurses and staff conducting studies at all Nemours Children's Clinic locations (Jacksonville, Orlando, Pensacola and Delaware) and oversee the management of all studies.
- Act on behalf of the Assistant Administrator in his/her absence.

Nemours Children's Clinic- Center for Clinical Pediatric Pharmacology & Pharmacogenetics

Lead Clinical Research Coordinator (November 2003- September 2007)

- Lead Clinical Research Coordinator for American Lung Association, Asthma Clinical Research Centers (ALA-ACRC).
- Responsible for coordinating asthma related studies for one of twenty centers throughout the country.
- Maintain position as #1 clinical site out of 20 for patient recruitment.
- Responsible for building and maintaining outstanding customer relationship management.
- Participate in journal club and monthly meetings with Pediatric Pulmonologist regarding current and future pulmonary related studies.

Baptist Medical Center (November 2002- November 2003)

Registered Nurse- Adult Post Anesthesia Care Unit (PACU)

Nemours Children's Clinic- Department of Endocrinology (March 2001-November 2002)

Endocrine Nurse Coordinator

- Responsible for coordinating a busy Endocrinology Clinic while providing specialty care to children of all ages and educating families about the complex disease process.

- Family education for growth hormone administration.
- Supervised growth hormone data registry.
- Extensive coordination of growth hormone reimbursement process.

HONORS/CERTIFICATIONS/MEMBERSHIPS

- Certified Nurse Educator (CNE) 2021
- Florida Nurses Association Nurse Educator award recipient 2017
- Great 100 Nurses of Northeast Florida, Inc. award recipient 2017
- Elected to Sigma Theta Tau International Honor Society of Nursing 1997
- Graduated with honors from Jacksonville University (BSN, MSN, MBA)
- Nemours Children's Clinic-Robert A. Doughty Award for Personal Academic Achievement 2007
- BLS certified-Expiration 2022
- State of Florida RN License- Expiration 2022
- Florida Nurses Association-2016-present
- American Association of Colleges of Nursing (AACN)-2013-present
- Organizational Leadership Network-2013-present

LEAD COORDINATOR STUDY EXPERIENCE

American Lung Association-Asthma Clinical Research Centers/Glaxo-SmithKline: The Leukotriene Modifier or Corticosteroid or Corticosteroid-Salmeterol Trial (The LOCCS Trial). Publication: Randomized Comparison of Strategies for Reducing Treatment in Mild Persistent Asthma. *N Engl J Med* 2007;356:2027-39.

American Lung Association-Asthma Clinical Research Centers/National Institutes of Health (NIH): Trial of Asthma Patient Education (TAPE). Publication: Randomized trial of the effect of drug presentation on asthma outcomes. *JACI* 2009;124:445-6.

American Lung Association/Schering Plough: Sinusitis and Rhinitis in Asthma (SIRNA). Publication: Criteria to Screen for Chronic Sinonasal Disease. *Chest* 2009;136:1324-1332.

American Lung Association/National Heart, Blood and Lung Institute (NHLBI): Study of Acid Reflux and Asthma (SARA). Publication: Efficacy of Esomeprazole for Treatment of Poorly Controlled Asthma. *N Engl J Med* 2009;360:1487-1499.

American Lung Association/National Heart, Blood and Lung Institute (NHLBI): The Study of Acid Reflux in Children with Asthma (SARCA) (2007).

National Institutes of Health (NIH): Pharmacogenetics of B2-Agonists in Asthma (2007).

Merck & Company: Characterization of Transported Mediated Uptake of Montelukast in Humans (2007).

Nemours Biomedical Research Programs: Obesity, Inflammatory Responses, and Symptom Control in Young Asthmatics (2008).

American Lung Association of the Southeast: Antioxidant Therapy in Lean and Obese Asthmatics (2009)

Nemours Biomedical Research Programs: Effect of Simple Obesity on Lung Function in Children (2009).

The American Diabetes Association/Nemours Biomedical Research Programs: A Family Based Intervention to Reduce the Risk of Type 2 Diabetes in Children (2010).